

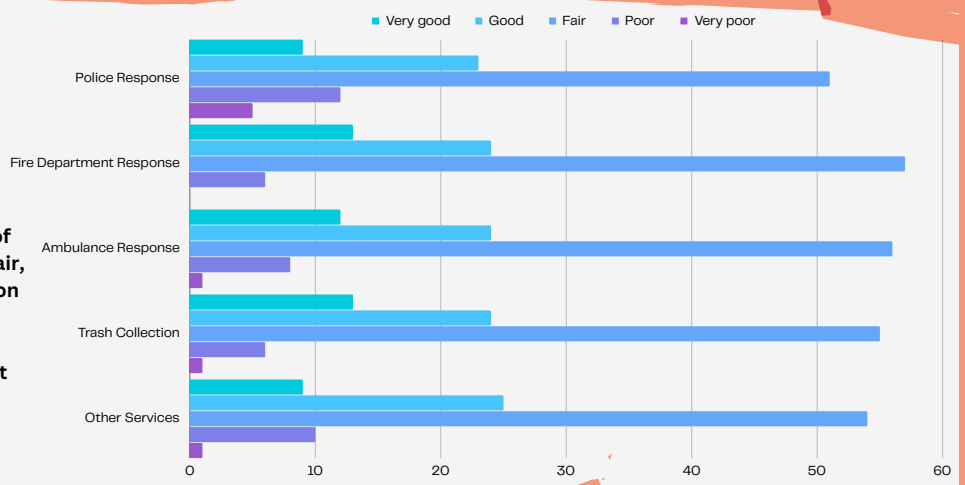
IT'S ALL ABOUT THE Public Service Data

A total of 180 individuals participated in the Community Impact Measurement Survey conducted during the late summer and early fall of 2023, in the Downtown Dover area. The following infographic depicts the results of the public service ratings section of the survey.

ALL SERVICES RESPONSE RATING

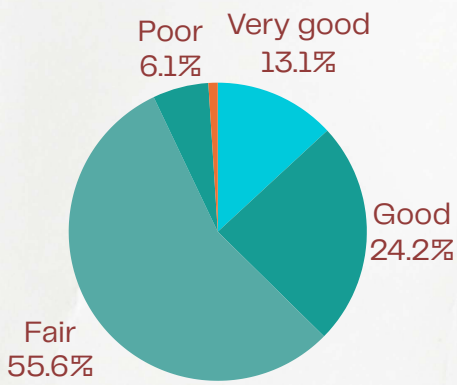
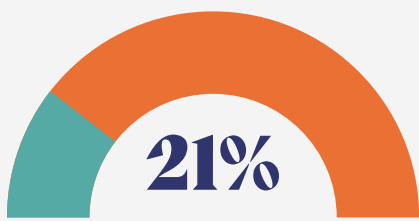
****Overall Satisfaction**:** The majority of residents find the public services to be fair, indicating a moderate level of satisfaction across the board.

****Fire Department Praise**:** The fire department stands out with the highest percentage of 'very good' responses, suggesting a strong approval of their services among residents.



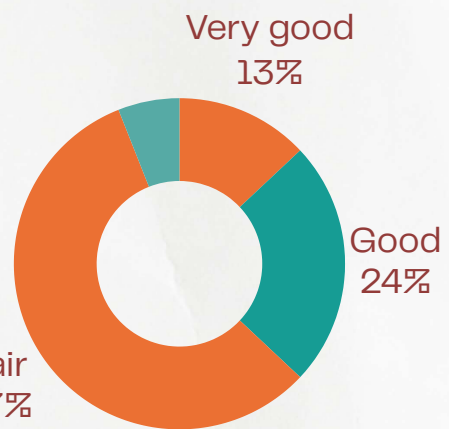
LONG-TERM RESIDENT POLICE SATISFACTION:

Residents who have lived in the community for over 20 years report the highest levels of satisfaction with police response, with 21% rating it as 'very good'.



We need to discuss trash collection in Downtown Dover.

- The majority perception of trash collection is middling, with over half (55%) of respondents rating it as "Fair", suggesting room for improvement.
- A significant proportion of residents find the service acceptable, with 24% considering it "Good" and 13% rating it "Very good".
- A minority of residents are dissatisfied, with 6% rating the service as "Poor", and a very small segment marking it as "Very poor", indicating the service generally meets the needs but has specific areas that could be enhanced.



The Fire Department Response Rating for Downtown Dover.

The tendency of the responses towards the center of the scale suggests that there is potential for enhancing the Fire Department's response, but the majority of respondents still found it to be satisfactory.



More juicy bits!

most residents find public services to be fair, suggesting there is room for improvement. The fire department has the highest approval rating with the lowest poor responses, indicating a relatively higher satisfaction among residents with their services. The police, ambulance, and other services have a more critical view from the residents with noticeable poor and very poor ratings.

THE LOWDOWN ON DOVER POLICE RATINGS - DIVIDED BY GENDER!



	Females	Males
Very good	9%	9%
Good	24%	23%
Fair	52%	49%
Poor	11%	14%
Very poor	4%	5%

There is a generally similar perception of police response between genders, with a slight variation in the 'fair' category. The low 'very poor' ratings from both genders may indicate a baseline of functional trust in the police response, despite the larger percentage who only find the service 'fair'.